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1.0 BUSINESS PROFILE

1.1 About us

GO X is an on-demand delivery platform designed to connect customers, businesses, and independent riders in a fast and efficient ecosystem.

Our platform focuses on providing affordable delivery solutions while empowering riders with flexible earning opportunities. GO X aims to simplify logistics for small businesses and individuals by offering a reliable, transparent, and easy-to-use delivery service.

We understand the challenges faced by both customers and riders in the current delivery market, including high commission fees, limited flexibility, and lack of accessibility. GO X addresses these issues by offering a fair and balanced platform that benefits all parties involved.



1.0 BUSINESS PROFILE

1.2 logo



1.0 BUSINESS PROFILE

1.3 Mission

For Customer

Our mission is to provide customers with an affordable, reliable, and convenient delivery solution. GO X aims to simplify the process of sending items by offering fast rider matching, transparent pricing, and real-time tracking. We strive to reduce delivery costs and improve accessibility, ensuring individuals and businesses can manage their logistics efficiently without unnecessary complexity.

For Riders /Drivers

Our mission is to empower independent riders and drivers by creating flexible earning opportunities through a fair and accessible platform. GO X allows riders to work on their own schedule, choose delivery requests freely, and generate additional income without any commission deduction. We aim to build a supportive ecosystem that promotes independence, stability, and growth for riders while ensuring a steady flow of delivery opportunities.



1.0 BUSINESS PROFILE

1.3 Mission

For Employees

Our mission is to foster a collaborative and innovative working environment where employees are encouraged to contribute ideas and drive improvement. GO X is committed to building a motivated team focused on delivering excellent service, improving operational efficiency, and supporting the long-term growth of the platform. We aim to create opportunities for professional development while maintaining a culture of responsibility and teamwork.



1.0 BUSINESS PROFILE

1.4 Vision

For Customers

Our vision is to become a trusted and preferred delivery platform that provides customers with fast, affordable, and seamless logistics solutions. GO X aims to enhance convenience by continuously improving technology, expanding service coverage, and ensuring reliable delivery experiences for individuals and businesses across Malaysia.

For Riders/Drivers

Our vision is to create a sustainable platform that supports riders and drivers with consistent earning opportunities and long-term growth. GO X strives to build a strong community of independent riders who benefit from flexibility, fair opportunities, and a supportive ecosystem that values their contribution to the delivery network.



1.0 BUSINESS PROFILE

1.4 Vision

For Employees

Our vision is to develop a dynamic and innovative organization driven by teamwork, creativity, and continuous improvement. GO X aims to build a dedicated workforce committed to delivering excellence, supporting platform growth, and contributing to the company's long-term success while fostering professional development and a positive working environment.



1.0 BUSINESS PROFILE

1.5 Our Objective & Services

On-demand delivery service

Fast and convenient delivery service 24/7 that connects customers with available riders in real time

Same-day delivery

Ensures parcels are picked up and delivered within the same day for urgent needs

Multi-stop delivery for businesses

Allows businesses to send items to multiple locations in a single booking, saving time and cost

Local business delivery support

Helps small and medium businesses manage their deliveries efficiently and affordably

Flexible rider dispatch system

Matches orders with nearby riders to improve efficiency and reduce waiting time



1.0 BUSINESS PROFILE

1.6 Benefits for Customers

GO X provides several advantages compared to traditional delivery arrangements:

- Affordable pricing – Competitive delivery rates designed to help individuals and small businesses reduce operational costs
- Fast delivery matching – Customers are quickly connected with available riders nearby
- Convenient booking – Simple and user-friendly platform for easy order placement
- Real-time tracking – Customers can track their deliveries and stay updated
- Reliable riders – Registered riders ensure accountability and professionalism
- Flexible delivery options – Suitable for personal, business, and urgent deliveries



1.0 BUSINESS PROFILE

1.7 Benefits for Rider/Drivers

GO X is designed to create earning opportunities for riders while maintaining flexibility:

- Flexible working hours – Riders can choose when to accept jobs
- Additional income source – Suitable for part-time or full-time riders
- Fair platform structure – Designed to balance rider earnings without any daily commission deduction
- Simple registration process – Easy onboarding for new riders
- Consistent delivery opportunities – Growing demand from customers and businesses
- Independence – Riders work without strict schedules



1.0 BUSINESS PROFILE

1.8 Why Choose Go X

The delivery industry often relies on high commissions and complex systems that disadvantage riders, individuals and businesses.

GO X was established to challenge this model by creating a delivery platform that is transparent, predictable, and rewarding for customers, riders, and businesses alike, thus to offer a fairer and more sustainable alternative.

GO X is redefining industry standards by replacing restrictive daily deductions with a flexible weekly access model. This approach empowers our partners to maximize their earning potential, ensuring that their income directly reflects their dedication and effort. Go X prioritize riders and drivers financial freedom by transitioning away from daily commission deductions.

**NO DAILY COMMISSION DEDUCTION,
PAY ONCE A WEEK**



1.0 BUSINESS PROFILE

1.9 Our Commitment

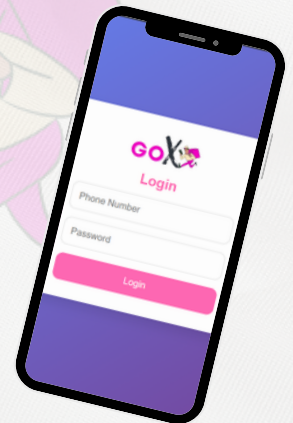
GO X is committed to building a fair delivery ecosystem where customers enjoy convenience and riders benefit from flexible earning opportunities. By bridging the gap between demand and availability, GO X aims to improve delivery accessibility and efficiency for everyone.



2.0 RIDER & DRIVER REQUIREMENTS

To ensure service quality and safety, individuals who wish to register as GO X riders or drivers must meet the following requirements:

- Must be a Malaysian citizen (MyKad holder)
- Must be at least 18 years old
- Possess a valid driving license
- Own a motorcycle or suitable delivery vehicle
- Provide valid identification (e.g., IC)
- Submit vehicle details and supporting documents
- Have a smartphone with internet access
- Ensure to follow and comply to Go X terms & condition



These requirements help maintain reliability, safety, and professionalism across the platform.



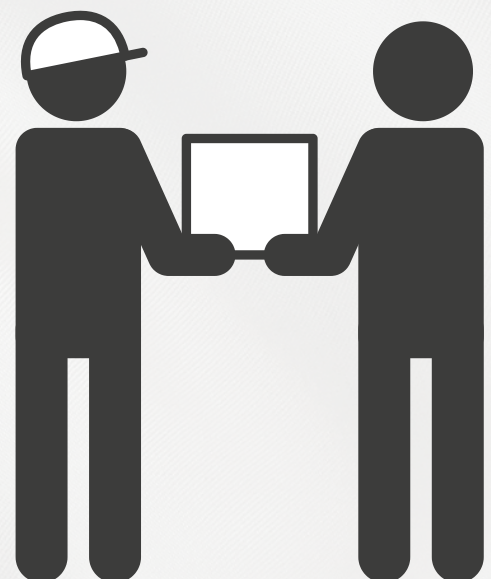
3.0 CUSTOMER REQUIREMENTS

Customers who use the GO X platform are required to:

- Provide accurate pickup and delivery information
- Ensure items comply with delivery guidelines
- Use the platform responsibly
- Make payment according to the selected payment option
- Avoid sending prohibited or illegal items
- Ensure to follow and comply to Go X terms & condition



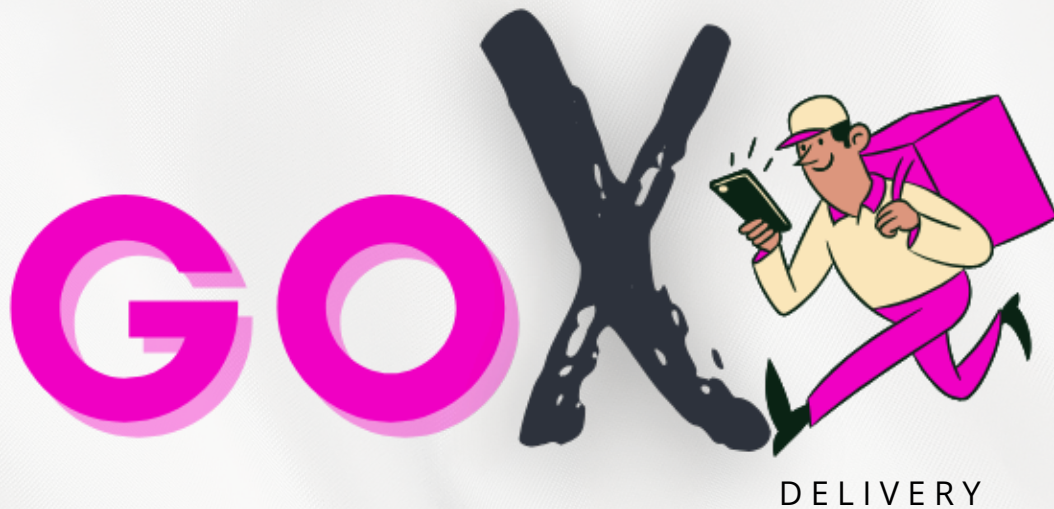
These guidelines help ensure smooth and efficient delivery operations.



4. DATA PROTECTION & PRIVACY (PDPA COMPLIANCE)

GO X is committed to protecting user data and privacy. The business follows the Personal Data Protection Act (PDPA) and ensures that all personal information collected from customers, riders, and employees is handled responsibly and securely. Personal data is used only for operational purposes, such as account registration, delivery coordination, and service improvement. GO X implements appropriate security measures to prevent unauthorized access, disclosure, or misuse of user information.





A Smarter Way To Deliver

For more information, partnership inquiries, or to get started, contact us:



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